

Privacy Policy

Silverlink Software Limited ("Silverlink") respects your right to privacy. We put in place measures to manage your personal data in accordance with applicable data protection regulations.

This privacy policy explains how Silverlink, as the Data Controller, uses any personal information which we collect about you when you use this website or which you have provided us with on a Contact Us Form, a request to join our Mailing List or a request for further information.

What information do we collect about you?

We collect personal information about you when you register with us to join our Mailing List or request us to contact you by completing a Contact Us Form or requesting further information. Website usage information is collected using cookies when you use our website.

How will we use the information we collect?

We collect information about you to deal with your enquiry and where you agree, to email you about Silverlink and other products and services we think may be of interest to you.

We use your information collected from the website to personalise your repeat visits to our website and compile reports on website activity for internal use by Silverlink.

Silverlink will not pass on your personal information to any third parties unless you agree for us to do so, or unless we are obliged to do so by law, where data protection regulations permit us to do so or in the event that we sell the whole or part of our business to a third party.

In this situation, the third party will use your data on the same basis as Silverlink do in order to provide continuity of service. We will ask the third party to contact you after the transfer, and at this point you will be able to ask them not to continue using your data if necessary.

Marketing

Silverlink would like to send you information about the company and our products and services which may be of interest to you. If you have consented to receive marketing material, you may opt out at a later date.

You have a right at any time to request us to stop contacting you for marketing purposes. If you no longer wish to be contacted for marketing purposes please email info@silverlinksoftware.com.

Cookies

This website uses cookies which are small files that reside on your computer's hard drive and often contain an anonymous unique identifier. They are used to collect standard internet log information and visitor behaviour information. Cookies are accessible only by the website that placed them there, not any other sites.

You can delete/disable cookies, but this may mean that your access to our website is slower, and that your information is not stored for future visits. It may mean that you cannot use the full range of services on the website.



Access to your information

You have the right to request a copy of the information that Silverlink holds about you. If you would like a copy of some or all of your personal information, please email info@silverlinksoftware.com or write to us at the address below.

You may also contact us to ask us to correct or remove any information you think is inaccurate or if you think we are no longer entitled to have it.

How long do we keep your information for?

Silverlink will endeavour not to keep your information for longer than we need to in order to fulfil our obligations to you.

We will actively review the personal data we hold and delete it securely, or in some cases anonymise it, when there is no longer a legal, business or consumer need for it to be retained.

Other websites

This website contains links to other websites. This privacy policy only applies to this website so when you link to other websites you should read their own privacy policies.

How to contact us about your information

Please contact us if you have any questions about our privacy policy or the information we hold about you, by email at info@silverlinksoftware.com or at the following address:

Silverlink Software Limited, Cobalt Business Exchange, Cobalt Park Way, Newcastle upon Tyne, NE28 9NZ.